

THE LAUNDRESS
NEW YORK

SAFETY NOTICE

18 Nov 2022

Dear customers,

This is a safety notice to inform you to immediately stop using all The Laundress products in your possession.

We have been informed that there is a potential presence of elevated levels of bacteria in some of the products that present a safety concern.

At this moment in time, there have been no reports of any adverse health impacts arising from this issue.

We have limited information regarding this, therefore we seek your understanding and patience during this time as we gather more information.

Once we have sufficient information, we will update you on the situation and any follow up instructions regarding reimbursement or replacement as soon as possible.

We apologise for any inconvenience caused.

Visit The Laundress FAQ page for more information

<https://www.thelaundress.com/pages/safety-notice>